



GLHC

GREAT LAKES HEALTH CONNECT

VIRTUAL UPDATE MEETING

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AGENDA



- Objectives
- Presentation: Immunization Query
- Solution Updates
- Getting in touch with GLHC
- Q & A



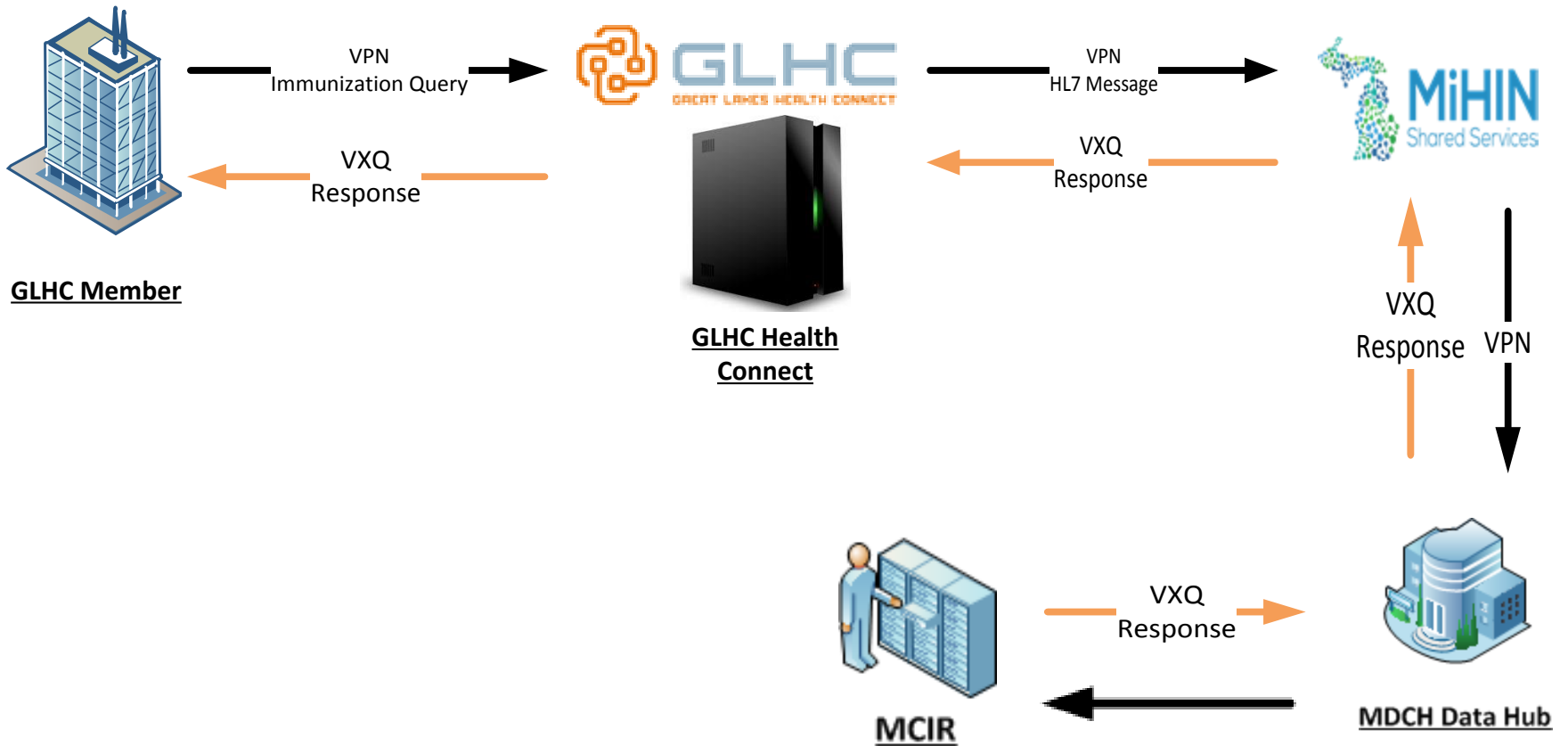
OBJECTIVES



1. Timely and focused forum to share information
2. Existing Solution updates
3. New initiatives and offerings
4. Business Development updates



IMMUNIZATION QUERY



SOLUTION CAPABILITIES



- Query Michigan Care Improvement Registry (MCIR) database to obtain the immunization history for patients
- Receive a list of immunizations that the patient is expected to receive in the future
- Receive acknowledgements directly in office EMR



REQUIREMENTS



- Site must be live with Immunization Transport (immunization delivery to MCIR)
- Independent (vs hospital employed) practices sign a \$500 Statement of Work (one time fee)
- Practices must have the ability to setup a Virtual Private Network (VPN) and have their network contact complete the VPN form
 - If VPN cannot be setup, client cannot do query
- EMRs must be able to send QBP (Query By Parameter) messages
 - Check with your vendor, if they can do then we can do it



BUILDING CONNECTIONS



- Once Statement of Work is signed and VPN form is complete, GLHC Support builds the VPN connection
 - VPN connection between EMR and GLHC
- VPN connection is first built in the testing environment (CERT)
- Client then confirms that they are receiving acknowledgements from MCIR and query response messages
 - If yes, testing is complete
 - If no, testing continues
- Once testing is complete, GLHC Support completes production build



GOING LIVE



- Once the site is live, their connection gets moved to Production by GLHC Support
- GLHC Support moves existing Immunization Transport connection from iNexx (Medicity hosted) to Health Connect (GLHC hosted)
- GLHC sends confirmation of setup to office key contact
- Practice is billed when their connection is live



IMMUNIZATION QUERY



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Questions?

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SOLUTION UPDATES



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1. Changes to VIPR

- Password requirements
 - Temporary password specific to practice
 - Temporary password access expires after 90 days
 - All passwords will expire after 90 days
 - Several clients (Cerner, Epic, PCE - CMHs) are now live with single sign on (SSO) from their EMR to VIPR
- Contributors
 - Recently added
 - Ascension- Genesys
 - Trinity Health Michigan - east side hospitals
 - NOCH
 - In development:
 - McLaren Flint
 - Holland Hospital
 - Mid Michigan Radiology, Cancer and Hematology of West Michigan

2. Windows 10

1. iNexx is now fully functional on Windows 10 computers using Internet Explorer 11, Google Chrome, and Firefox. iNexx is the technology that supports the GLHC Command Center (referral application, Direct messaging, and results delivery) and immunization delivery to MCIR
2. Microsoft Update information: www.microsoft.com/en-us/windows/get-windows-10
3. The default Windows 10 internet browser, called “Edge”, is not supported

3. ADT Notifications to iNBox

4. User Help Videos



GETTING IN TOUCH WITH GLHC

- Command Center new user access or password resets
 - Administrative user at the office
 - Contact GLHC Support at support@gl-hc.org or 844-454-2443 (opt 2)
- VIPR new user access or account lockout
 - Contact GLHC Support at support@gl-hc.org or 844-454-2443 (opt 2)
- To add or remove providers for an office → Complete the online form at www.gl-hc.org/provider-update-request-form
- Contact local GLHC Implementation Consultant for ...
 - Training, work flow issues or questions about using any GLHC application
 - Help with home page edits and specialty office intake questions
 - To suggest additional physician practices or organizations be made available on the GLHC Referral application
 - For help in creating reports from the Referral application
 - Miscellaneous questions, comments, or feedback



IMPLEMENTATION CONSULTANTS



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THANK YOU!



- Feedback!
- Next Meeting - September 21, 2016 @ 1:30 pm
- Connect with GLHC on Facebook, Twitter, and LinkedIn
- GLHC Newsletter - The Interface
 - Sign up www.gl-hc.org/whats-happening/glhc-newsletters
- 2016 Summit Series
 - West Michigan in Grand Rapids on 8/16
 - Detroit Area in Dearborn on 8/23
 - Registration: www.gl-hc.org/whats-happening/events

