

VIRTUAL UPDATE MEETING

February 8, 2017

The presentation will begin shortly. All participants are in listen only mode, please use the Webex chat feature to send in questions or comments.

If you are having trouble connecting to the audio portion of the webinar, go to the Quick Start page for the phone number and access code / meeting number or email Emmalilly Hoxsie at ehoxsie@gl-hc.org.





GLHC
GREAT LAKES HEALTH CONNECT

Mary Graham

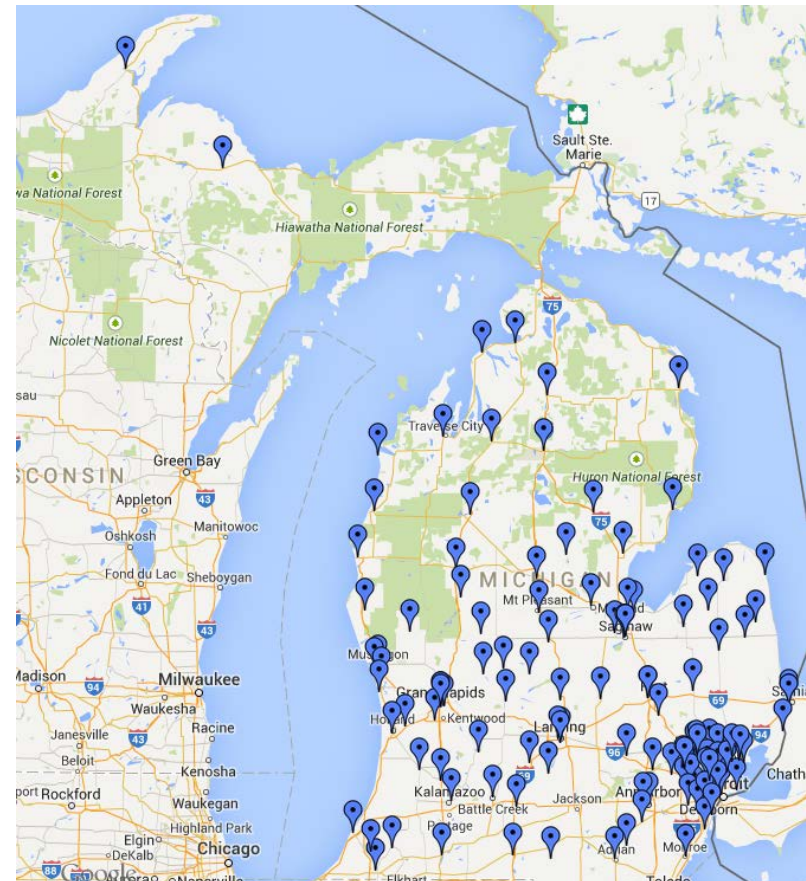
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AGENDA



- Presentation: VIPR Updates
- Solution Updates
- Business Updates
- Getting in touch with GLHC



VIPR Key Changes



ADVANCED SEARCH



Version 5

PATIENT SEARCH

MRN, Name, SSN or DOB

Search **Advanced**

A screenshot of the Version 5 Patient Search interface. It has a light blue header with the text "PATIENT SEARCH". Below the header, there is a label "MRN, Name, SSN or DOB" above a white text input field. At the bottom, there are two buttons: "Search" with a magnifying glass icon and "Advanced" with a document icon. The "Advanced" button is highlighted with a red rectangular box.

Version 7

Patient Search

[Advanced Search](#)

A screenshot of the Version 7 Patient Search interface. It has a white header with the text "Patient Search". Below the header, there is a white text input field with the placeholder text "Enter Name, MRN, SSN or DOB" and a blue "Search" button to its right. Below the input field, there is a link labeled "Advanced Search" which is highlighted with a red rectangular box.

ADVANCED SEARCH



Version 5 - Includes Address Only

Required Options:
Search by MRN, SSN, DOB, Name

MRN, SSN, DOB or Name*

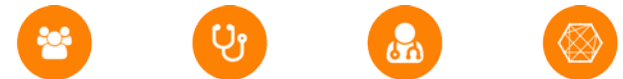
Additional Options:

Street Address	City
<input type="text"/>	<input type="text"/>
State (xx)	Zip (#####)
<input type="text"/>	<input type="text"/>

Version 7 - Additional Combinations

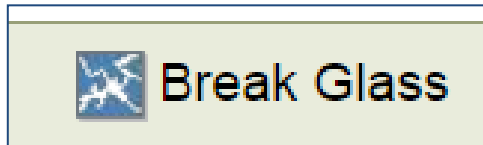
Advanced Patient Search

Last Name	First Name
DOB	SSN
	MRN



BREAK GLASS

Version 5 - "Break Glass"
(after choosing patient)



Version 7 - "Access Additional Records"
(before seeing patients)



SEARCH RESULTS



Version 5 - All results display for patient

📄	LAST NAME ↓	SUF	PRE	FIRST NAME ↓	MI/MIDDLE NAME	MRN ↓	DOB ↓	GENDER	SSN ↓	FACILITY	SOURCE
	Blanders			Ryan		999994620 (ACD)	03/27/1957	Male		Advanced Care Directives	Advanced Care Directives Repository
	Blanders			Ryan	D	11254856 (SJHMC++)	03/28/1957	Male	***-**-3000	St. John Hospital and Medical Center	St. John
	Blanders			Ryan	D	17820811 (SJHMC++)	03/28/1957	Male	***-**-3000	St. John Hospital and Medical Center	St. John
	Blanders			Ryan	D	8230256 (SJMHC++)	03/28/1957	Male	***-**-3000	St. John Macomb Hospital	SJMHC SJOH SJNS SJDRC

Version 7 - Single line per patient that expands

	Patient Name ▲	DOB	Age	MRN	SSN
	Blanders, Ryan	04/24/2014	2	999999454	
	BLANDERS, RYAN	03/28/1958	58	999999999	
	BLANDERS, RYAN D	03/28/1957	59	027260381	***-**-6443



INITIAL PAGE



Version 5 - Encounters tab (First 3 months)

BLANDERS, RYAN • MRN: 002226408 (G++) • 59 y/o Male

Pt. Info | Face Sheets | Reports/ACD | **Encounters** | Tests | Trend | Documents

Patient Class
All ▾

Type
All ▾

Date Range
Last 3 Months ▾

Provider
All ▾



INITIAL PAGE



Version 7 - Patient Summary (Last 3 visits)

Patient Summary

Showing

Additional Records May Be Available - Additional Rights

Configure ⚙

Care Summaries Most Recent

Date	Description
07/17/2012	Summarization of Episode Note (CCD)
	Summarization of Episode Note (CCD)
	Summarization of Episode Note (CCD)

All Care Summaries ▶

Problems/Conditions Most Recent

Date	Description
01/03/2017	DIAGNOSIS NOT AVAILABLE
07/08/2016	Z00.00
10/30/2015	DIAGNOSIS NOT AVAILABLE

All Encounters ▶

Reports Most Recent

Date	Description
04/24/2014	Organ Donation (TRANSCRIPTION)
02/28/2014	Pain Management Care Plan (TRANSCRIPTION)
02/28/2014	POST (Physician Order for life Sustaining Treatment) (TRANSCRIPTION)

All Reports ▶

Results Most Recent

Date	Description
07/08/2016	Hct
07/08/2016	Hgb
10/23/2015	Cult Blood Peripheral

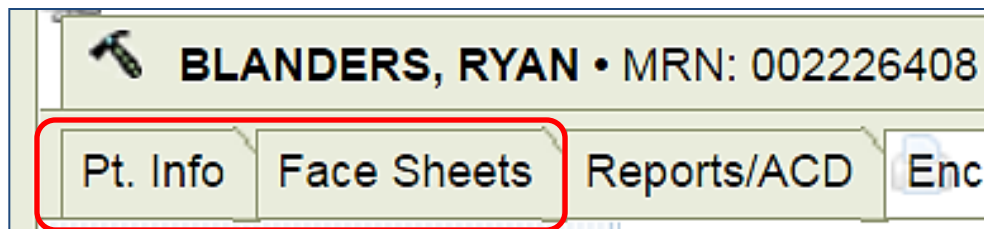
All Results ▶



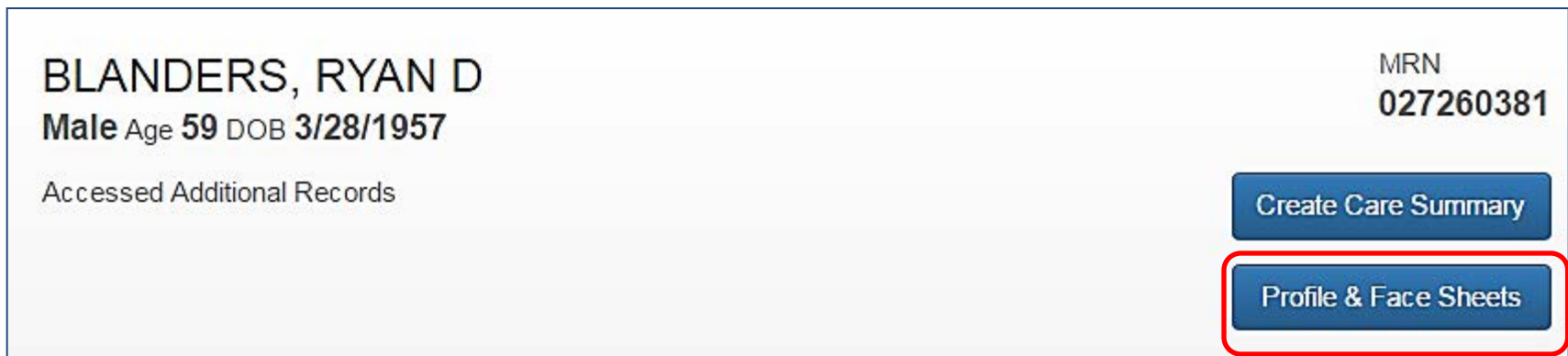
DEMOGRAPHICS



Version 5 - First 2 tabs



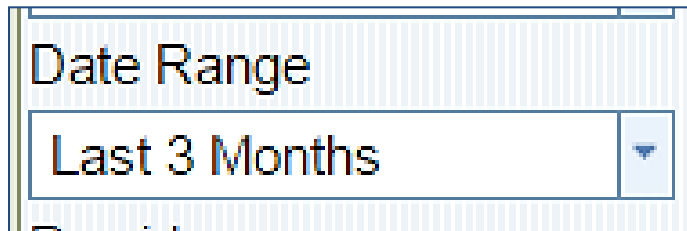
Version 7 - Access by banner heading



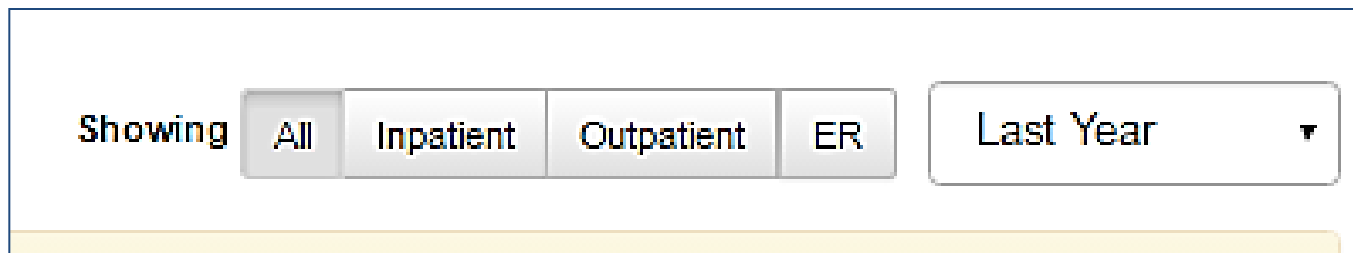
DEFAULT TIME SPAN



Version 5 - 3 months



Version 7 - Last Year



USER CONFIGURATION



Version 5 - No options

Version 7 - Configure Patient Summary options

Configure Patient Summary ×

Drag around the sections in the order you would like them to appear within the summary.

Patient Summary Sections

Care Summaries	☐
Problems/Conditions	☐
Reports	☐
Results	☐
Allergies	☐
Procedures	☐



PATIENT DETAILS



Version 5 - Only accessible in designated tab

BLANDERS, RYAN • MRN: 002226408 (G++) • 59 y/o Male

Pt. Info | Face Sheets | Reports/ACD | Encounters | Tests | Trend | Documents

Patient Class
All

Type
All

Date Range
Last 3 Months

Provider
All



PATIENT DETAILS



Version 7 - Accessible via Patient Summary

Patient Summary Showing

Additional Records May Be Available - Additional Rights Configure ⚙

Care Summaries Most Recent

Date	Description
07/17/2012	Summarization of Episode Note (CCD)
	Summarization of Episode Note (CCD)
	Summarization of Episode Note (CCD)

[All Care Summaries ▶](#)

Problems/Conditions Most Recent

Date	Description
01/03/2017	DIAGNOSIS NOT AVAILABLE
07/08/2016	Z00.00
10/30/2015	DIAGNOSIS NOT AVAILABLE

[All Encounters ▶](#)

Reports Most Recent

Date	Description
04/24/2014	Organ Donation (TRANSCRIPTION)
02/28/2014	Pain Management Care Plan (TRANSCRIPTION)
02/28/2014	POST (Physician Order for life Sustaining Treatment) (TRANSCRIPTION)

[All Reports ▶](#)

Results Most Recent

Date	Description
07/08/2016	Hct
07/08/2016	Hgb
10/23/2015	Cult Blood Peripheral

[All Results ▶](#)



SORTING

Version 5 - Only by All, IP, OP, Result Type or Date Range

Patient Class
All
Type
All
Date Range
Last 3 Months



SORTING

Version 7 - By All, IP, OP, ER Status, Date Range, Result Type, or by Text/Word

Results

Showing

[➔ Additional Records May Be Available - Additional Rights](#)

Filter Results

Status
 All Completed

Type
 All Lab

Search Text



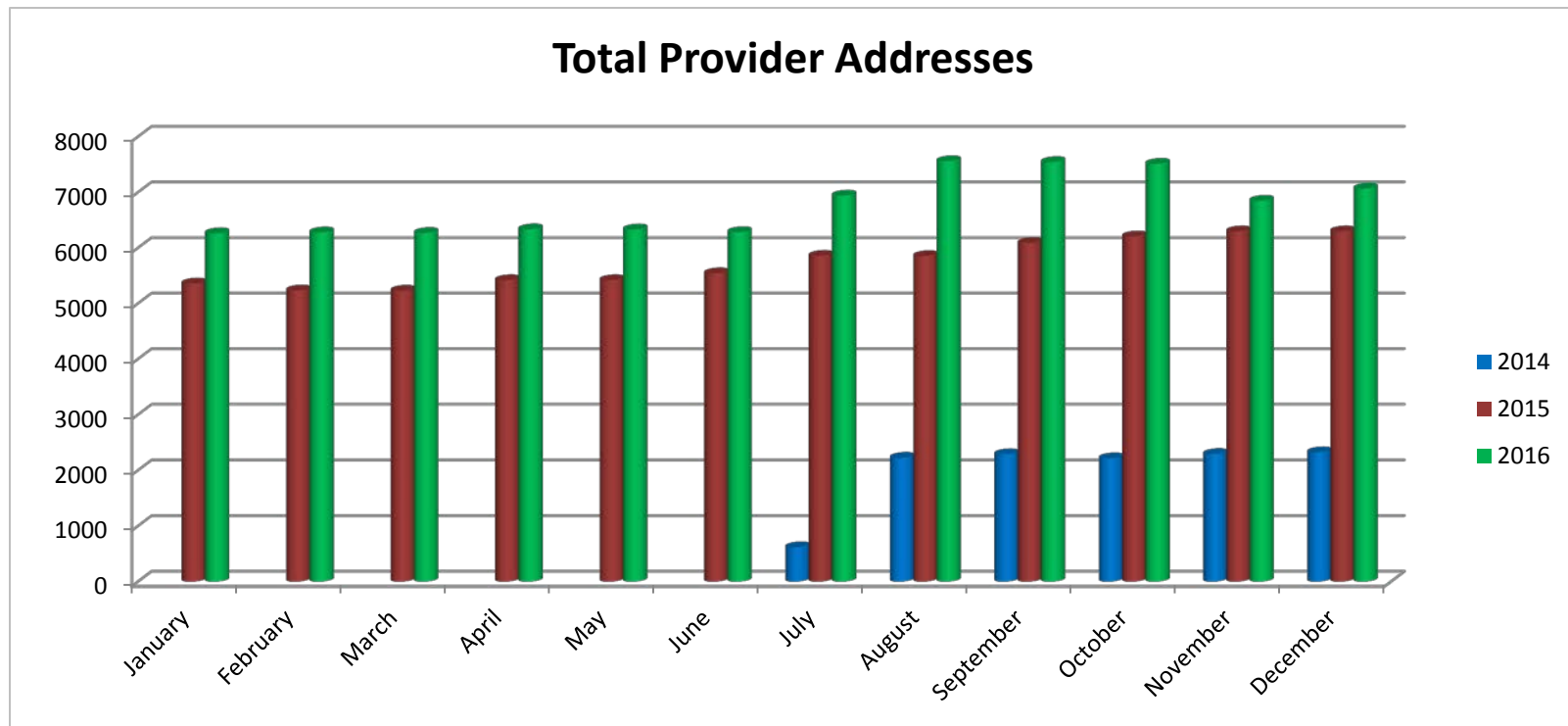
Solution Updates



DIRECT MESSAGING



- User Guides and Direct Addresses available at www.gl-hc.org/glhc-direct-hisp-2



IMMUNIZATION: TRANSPORT & QUERY

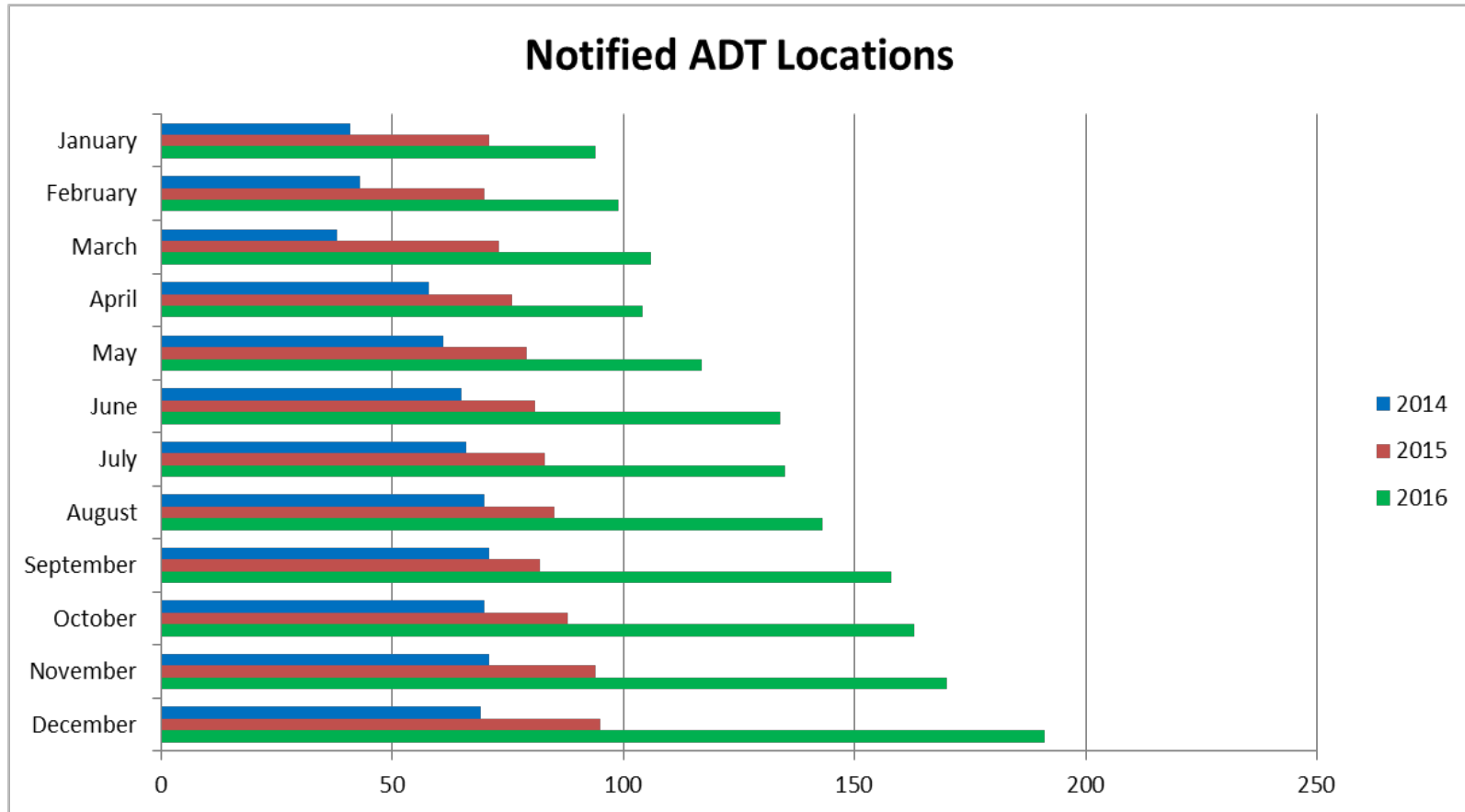


GLHC
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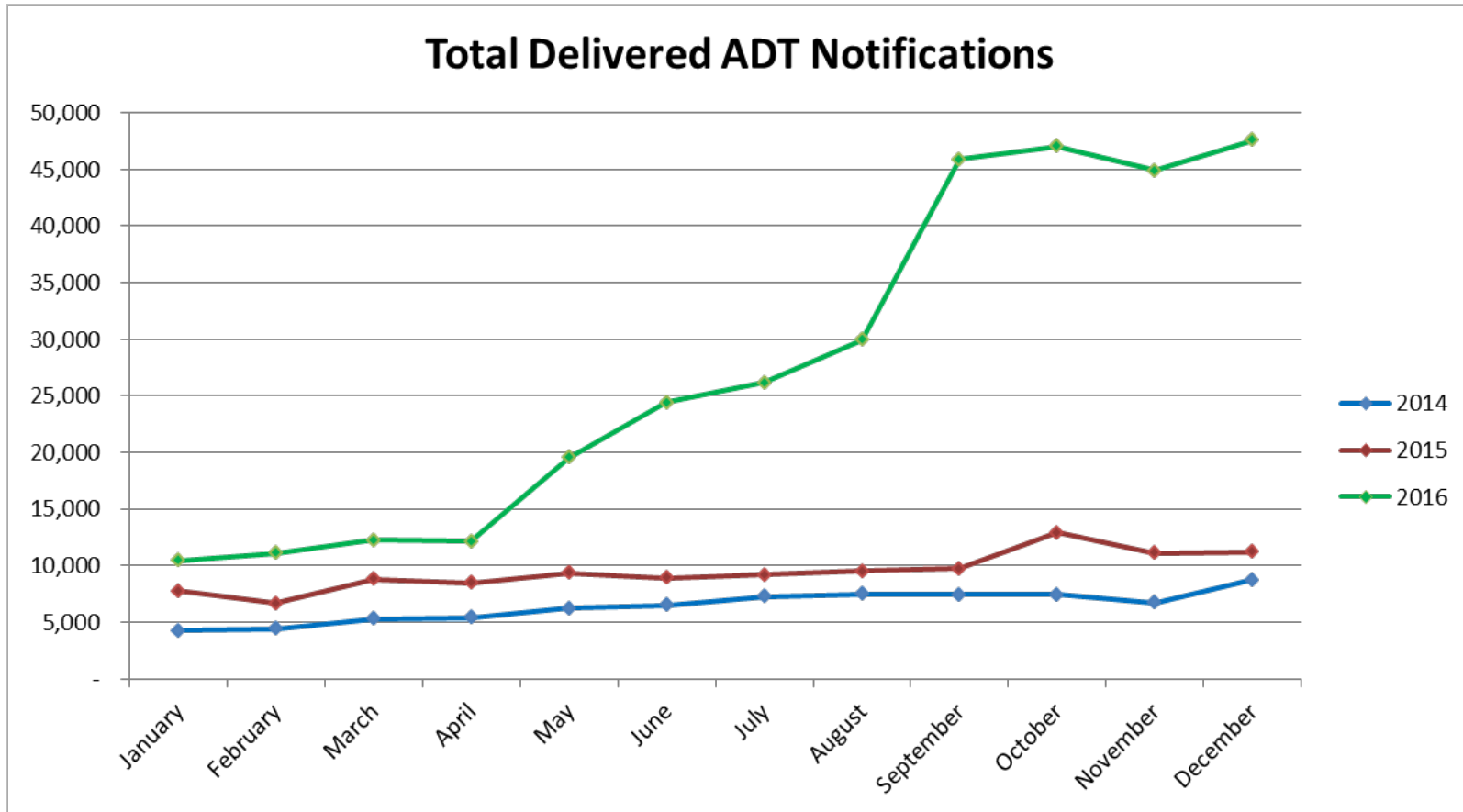
- 5.6 million immunizations sent to MCIR in 2016
- www.mcir.org



ADT SITES RECEIVING



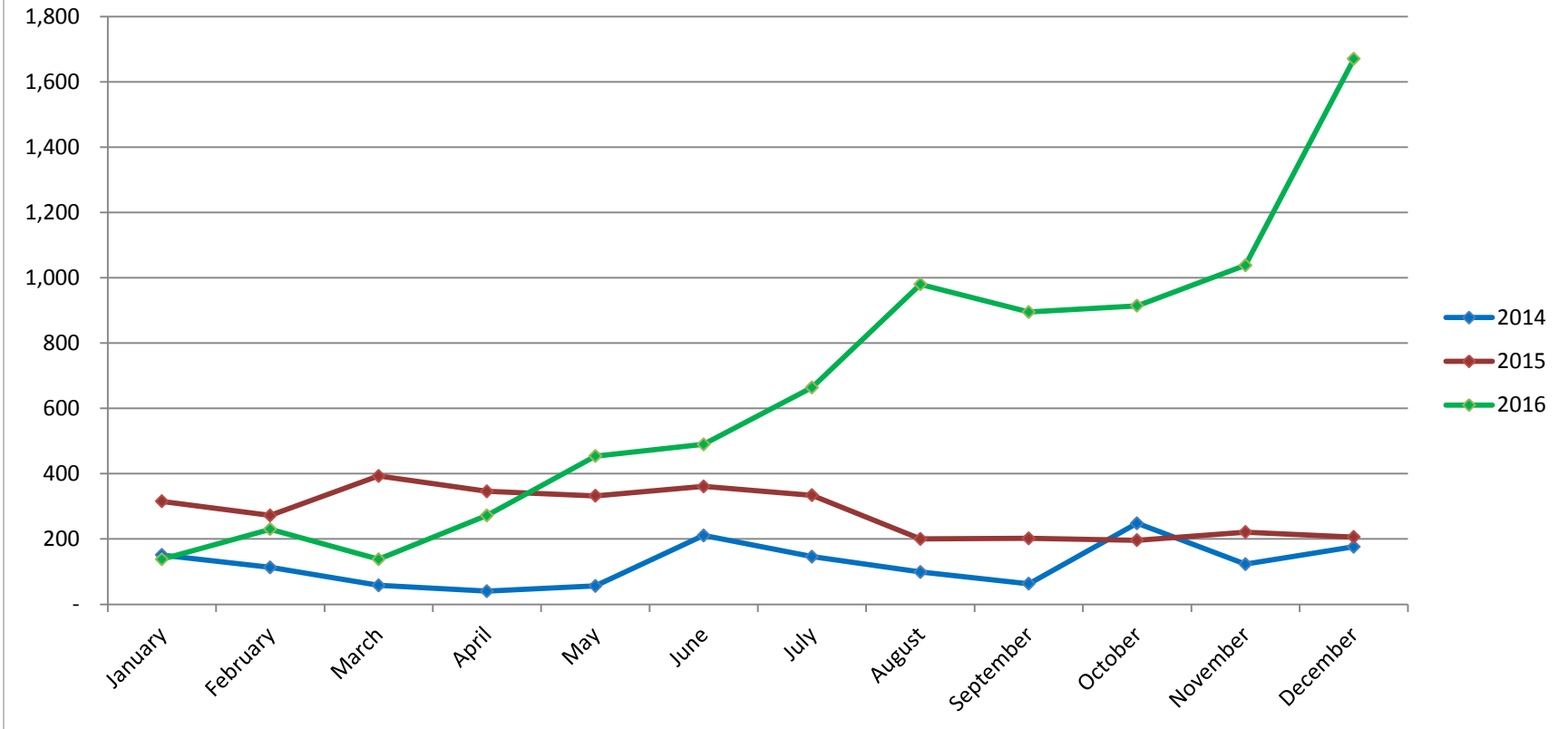
ADT VOLUME



PCD VOLUME



of Patient Care Documents Submissions



GLHC OUTREACH TO ADD RESULTS TO VIPR



GLHC
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Quest
Diagnostics™



NEW VIPR CONTRIBUTORS



- ADT & CCD:
 - Infinity Primary Care
 - Surgical Association of MidMichigan
 - Ben R Mayne III, MD
 - Family Health & Wellness
- Advance Care Documents:
 - Holland Home - Breton Rehabilitation
 - Fulton Manor
 - Gilda's Club



BUSINESS UPDATES



- GLHC and Washtenaw County Community Mental Health to co-present at HIMSS 2017
 - Enhancing Community Mental Health Care Delivery with HIE



BUSINESS UPDATES



- Deadline Approaching To Qualify For LTPAC Pay-For-Performance Incentives!



- [Read about the program](#)
- [Contact GLHC to learn how we can help!](#)



BUSINESS UPDATES



- 2017 Summit Series
 - 6 events!
 - May: SW Michigan (NEW!)
 - June: Cadillac (NEW!)
 - August: Capital Area, Detroit
 - September: Flint
 - October: Grand Rapids
 - Focus: User Experiences!
 - Keynote Speakers, Breakout Sessions, Solution Demonstrations, Networking, Panel Discussions, and more!



GETTING HELP



- Online Resources on the GLHC website
- VIPR user account lockout
 - Contact GLHC Support at support@gl-hc.org or 844-454-2443 (opt 2)
- General Request → info@gl-hc.org
- Contact your local GLHC Implementation Consultant



IMPLEMENTATION CONSULTANTS



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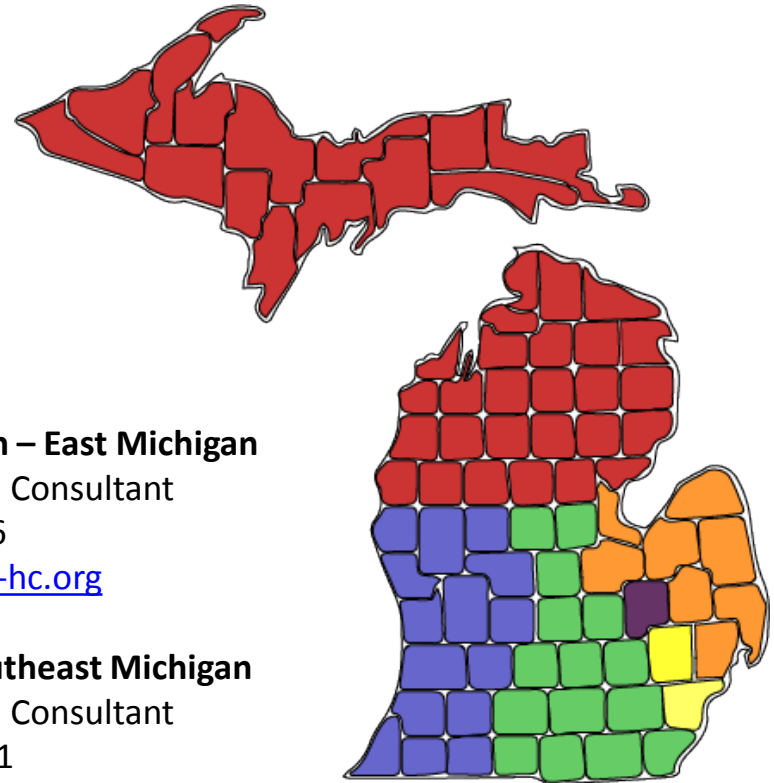
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THANK YOU!



- [Feedback!](#)
- Next Meeting -March 22, 2017 @ 1:30 pm
 - Patient Care Documents
- Connect with us on Social Media
 - www.facebook.com/greatlakeshealthconnect
 - www.twitter.com/GLHC_HIE
 - www.linkedin.com/company/5242434
- GLHC Newsletter - The Interface
 - Sign up @ www.gl-hc.org/whats-happening/glhc-newsletters

