

VIRTUAL UPDATE MEETING

September 21, 2016



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AGENDA



- Presentation: Results Delivery, Information into the Community Health Record (VIPR), ADT Notifications
- Solution Updates
- Business Updates
- Getting in touch with GLHC



PRESENTATION: EMR INTERFACES



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Paul Riker
Senior Integration Analyst



Drew Spoelstra
Solution Specialist
EMR Interfaces, ADT



INTERFACE OPTIONS



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- Result from hospitals to your EMR
- Lab Orders from your EMR to hospitals
- Data from your EMR to VIPR
- VIPR access from within your EMR



RESULTS DELIVERY



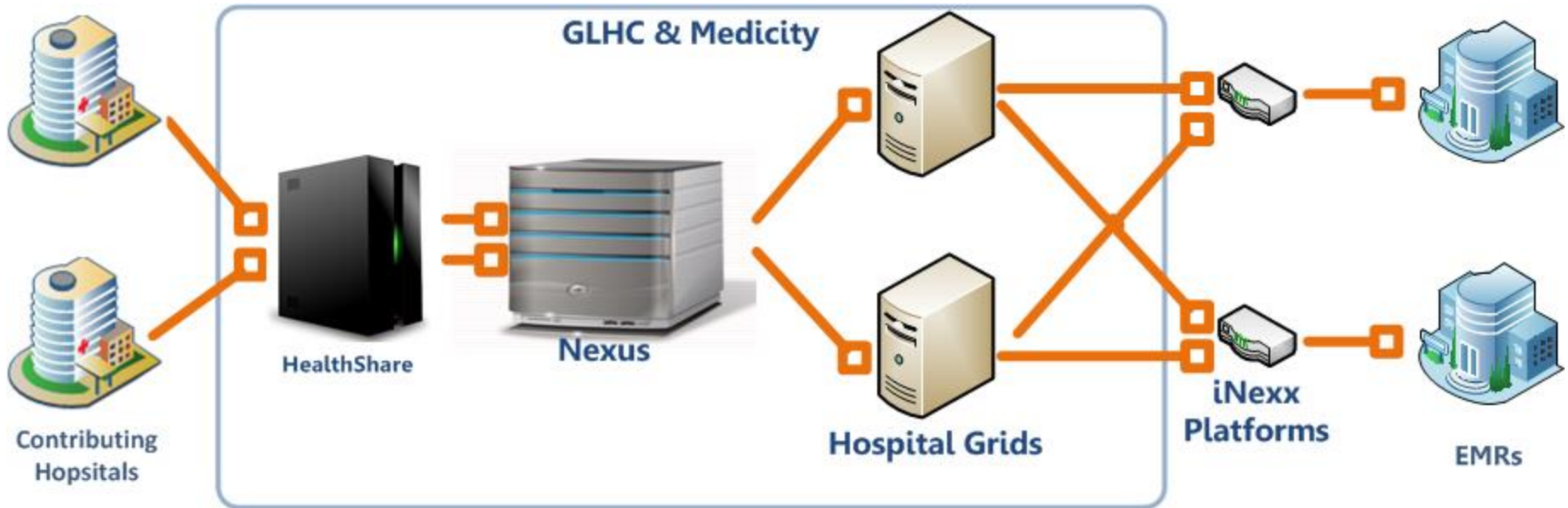
- Deliver Lab, Radiology, and Transcription results directly to EMR
- 71 contributing hospitals
- 55 different EMR vendors
- Over 15,459,150 Results delivered in 2016
- Delivery based on provider matching



RESULTS DELIVERY



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Key



Results



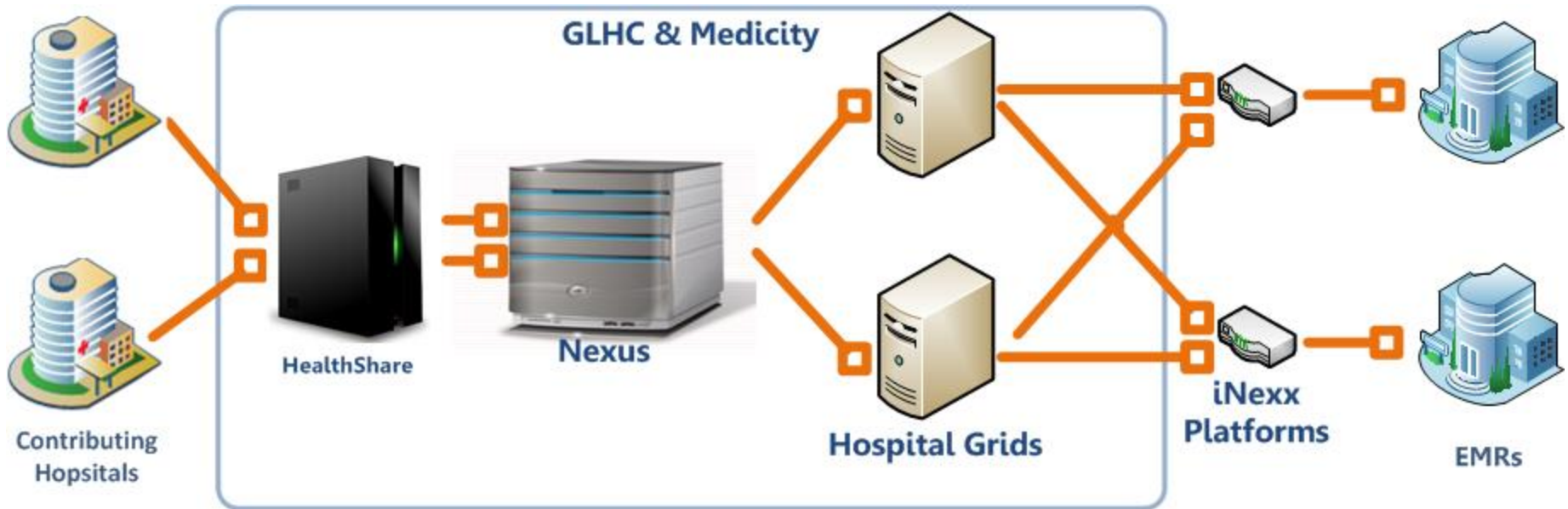
ADT DELIVERY



- Deliver ADT directly to EMR or Registry
- 115 contributing hospitals
- Delivery based on provider matching



ADT DELIVERY

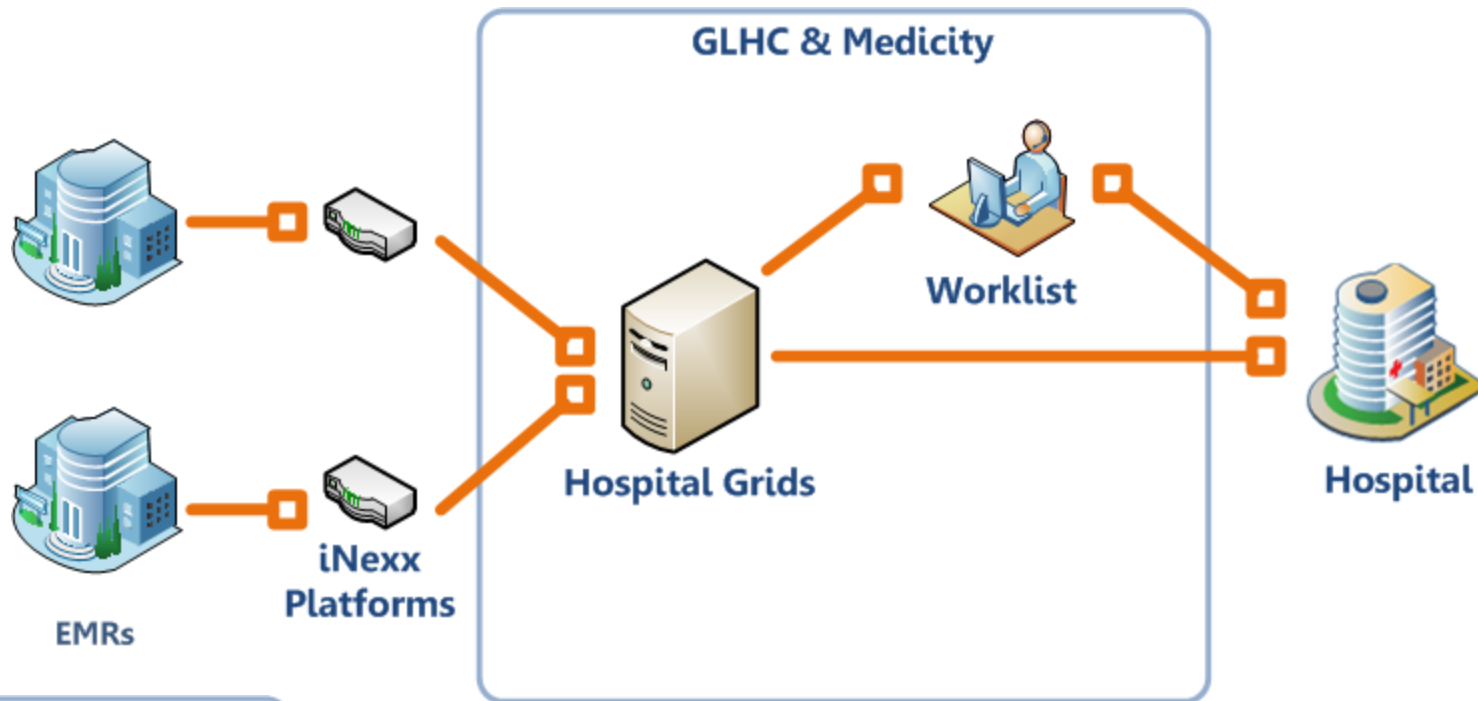


Key



LAB ORDERS

- Deliver orders from offices to hospitals



FROM YOUR EMR TO VIPR



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What

- ADT & CCDAs
- Transcription documents
- Advanced Care Directives
- Patient Care Documents

How

- Secure FTP
- TCP/IP over VPN
- Web Services
- Direct



VIPR ACCESS FROM YOUR EMR



- Single Sign-On (button in your EMR that takes you straight to patient record in VIPR)
 - Cerner
 - Epic
 - PCE
 - PointClickCare
 - Meditech (in process)
 - NextGen (in process)
- Patient Query (XCPD), Document Query (XCA Query) and Document Retrieval (XDA Retrieval)



70 EMRS



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Acumen
Adaptamed
Advanced MD
Allscripts
Amazing Charts
Aprima
Athena Health
Benchmark Systems
Care360
Cerner
ClinixMD
CPSI
Docutap
Dr Chrono
eClinical Works
eMDs
eMedical Notes
Epic
Essette
Flatiron Health
GE Centricity
GEMMS
Genius Solutions
GeniusDoc

gloStream
gMed
Greenway
Greenway SuccessEHS
Healthcare Synergy
InSync Healthcare Solutions
iPatient Care
Key Chart
McKesson
McKesson Paragon
McKesson Practice Manager
McKesson Practice Partners
MDLogic
MedicBright Technologies Inc
Medinformatix
Meditab
Meditech
MediTouch
MIE
Misys
ModuleMD
Navinet/CureMD
NetSmart
NexTech

NextGen
Office Practicum
Optimus EMR
Optum Physician EMR
PCE Systems
Point Click Care
Practice Fusion
Practice Partners
Praxis
PrognoCis
Pulse Inc
Razorinsights
Sequel Med
Sevocity
SOAPware
SRSsoft
Streamline MD
Synamed
TRAKnet Practice Management
Urochart
Wellcentive - EMR
WritePad



ADT NOTIFICATIONS



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1. Real-time notification of your patients' admissions and discharges available from over 90 Michigan Hospitals

2. Learn clinical information, including admission or discharge reasons and dispositions

3. Completely free

4. Simple to implement and easy to manage



Admission Notification - University of Michigan Health System

Patient Information			
Name:	EXAMPLE, JANE 123 Sample Road	Date of Birth:	09-21-1916
Address:	Ann Arbor, MI 49999	Age:	100 years
Marital Status:	Married	Gender:	Female
Insurance:	MEDICARE PART A AND B	Financial Class:	Medicare

Visit Information			
Admit Date/Time:	09-20-2016 22:59	Location:	University of Michigan Health System
Admission Type:	Urgent	Patient Type:	Inpatient
Admit Reason:	Acute blood loss anemia, Hypotension	Hosp/Med Service:	Medicine Dock (Internal Medicine)
Admit Source:	Transfer from Acute Hospital		

Provider Information			
Attending:	WHITE, MARY	Consulting:	
Admitting:	SCARLETT, PAUL	Referring:	PLUMB, PETER
Copy To:		Primary Care:	PEACOCK, BOB

Guarantor			
Name:	EXAMPLE, JANE	Primary Phone:	(999)888-7777
Reltn to Patient:	Self	Other Phone:	

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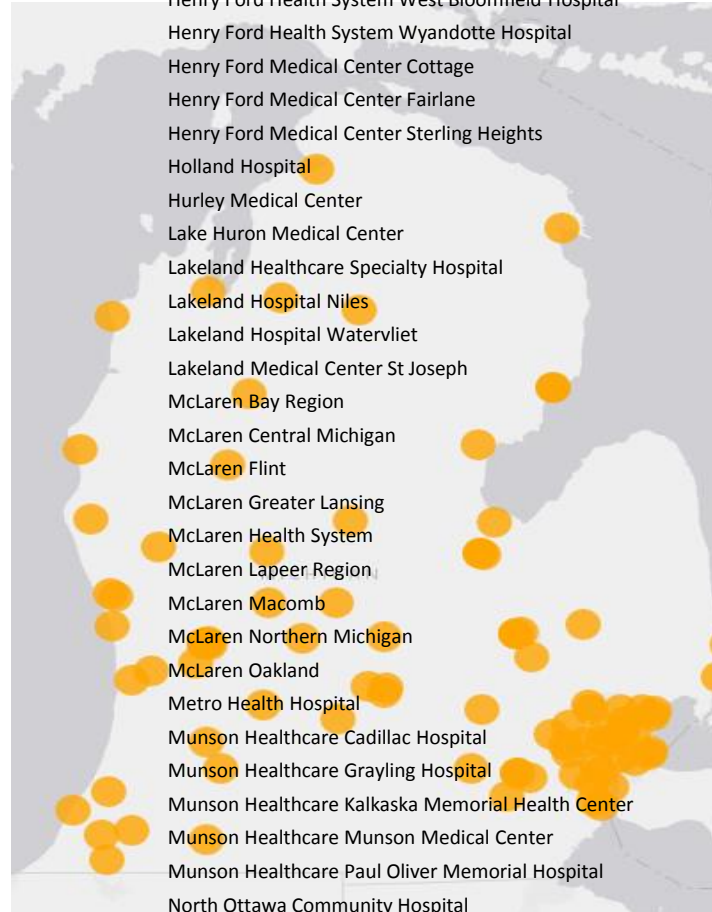
>90 HOSPITALS



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Alpena Regional Medical Center
 Ascension Health Borgess Lee Memorial Hospital
 Ascension Health Borgess Medical Center
 Ascension Health Borgess Pipp Hospital
 Ascension Health Genesys Regional Medical Center
 Ascension Health Providence Hospital
 Ascension Health Providence Park Hospital
 Ascension Health St John Detroit Riverview Hospital
 Ascension Health St John Hospital
 Ascension Health St John Hospital Macomb
 Ascension Health St John Oakland Hospital
 Ascension Health St John River District Hospital
 Ascension Health St Joseph Health System
 Ascension Health St Mary's of Michigan Saginaw
 Ascension Health St Mary's of Michigan Standish
 Ascension Health St Mary's of Michigan Tawas
 Beaumont Health System Botsford Hospital
 Beaumont Health System Grosse Pointe
 Beaumont Health System Oakwood Healthcare Dearborn
 Beaumont Health System Oakwood Healthcare Taylor
 Beaumont Health System Oakwood Healthcare Trenton
 Beaumont Health System Oakwood Healthcare Wayne
 Beaumont Health System Royal Oak
 Beaumont Health System Troy
 Covenant Healthcare 900 Cooper
 Covenant Healthcare Cooper
 Hayes Green Beach Memorial Hospital
 Henry Ford Health Center Brownstown
 Henry Ford Health System
 Henry Ford Health System Kingswood Hospital
 Henry Ford Health System Macomb Hospital Clinton Township



Henry Ford Health System Macomb Hospital Mt Clemens
 Henry Ford Health System West Bloomfield Hospital
 Henry Ford Health System Wyandotte Hospital
 Henry Ford Medical Center Cottage
 Henry Ford Medical Center Fairlane
 Henry Ford Medical Center Sterling Heights
 Holland Hospital
 Hurley Medical Center
 Lake Huron Medical Center
 Lakeland Healthcare Specialty Hospital
 Lakeland Hospital Niles
 Lakeland Hospital Watervliet
 Lakeland Medical Center St Joseph
 McLaren Bay Region
 McLaren Central Michigan
 McLaren Flint
 McLaren Greater Lansing
 McLaren Health System
 McLaren Lapeer Region
 McLaren Macomb
 McLaren Northern Michigan
 McLaren Oakland
 Metro Health Hospital
 Munson Healthcare Cadillac Hospital
 Munson Healthcare Grayling Hospital
 Munson Healthcare Kalkaska Memorial Health Center
 Munson Healthcare Munson Medical Center
 Munson Healthcare Paul Oliver Memorial Hospital
 North Ottawa Community Hospital
 Sparrow Health System
 Sparrow Health System Carson City Hospital

Sparrow Health System Ionia
 Sparrow Health System St Johns (Clinton)
 Sparrow Health System St Lawrence
 Spectrum Health Blodgett Hospital
 Spectrum Health Butterworth Hospital
 Spectrum Health Gerber Memorial Health Services
 Spectrum Health Helen DeVos Children's Hospital
 Spectrum Health Kelsey Hospital
 Spectrum Health Ludington Hospital
 Spectrum Health Pennock Hospital
 Spectrum Health Reed City Hospital
 Spectrum Health Special Care Hospital
 Spectrum Health System
 Spectrum Health United Memorial Hospital
 Spectrum Health Zeeland Community Hospital
 Three Rivers Health
 Trinity Health Chelsea Community Hospital
 Trinity Health HQ
 Trinity Health Mercy Health Hackley Campus
 Trinity Health Mercy Health Lakeshore Campus Shelby
 Trinity Health Mercy Health Muskegon Campus
 Trinity Health Mercy Health Saint Mary's Campus Grand Rapids
 Trinity Health St Joseph Mercy Hospital Ann Arbor
 Trinity Health St Joseph Mercy Hospital Livingston
 Trinity Health St Joseph Mercy Hospital Livoni
 Trinity Health St Joseph Mercy Hospital Oakland
 Trinity Health St Joseph Mercy Hospital Saline
 University of Michigan Health System (UMHS)
 University of Michigan Health System CS Mott Children's Hospital



SOLUTION UPDATES (PAGE 1)



1. Referral

- Solution reminders and best practices
- 1243 live practices, systems, and community orgs

2. Delivery Solutions

- 1341 sites Live with Immunization Transport
- 8 sites live with Immunization Query
 - EMRs that support Query - Epic, GE Centricity, Virtual Officeware, Genius Solutions
 - Athena Health- with next release/upgrade
- 578 sites live with Syndromic Surveillance
- 94 sites live with Reportable Labs



SOLUTION UPDATES (PAGE 2)



1. VIPR

- New contributors - Great Lakes Surgical/Jeffrey Smith, MD, PC
- In Development - North Ottawa, McLaren Flint, Trinity East Michigan and Holland Hospitals, Global Home Care, Clark Retirement, and Point Click Care EMR ADT and CCD, Sparrow & Hurley CCDs to VIPR, UMHS Appointment type (purpose - to let referral sources know transition of care status), Ingham County Health Department - Transcription

2. Meaningful Use

- GLHC Referral application can be used to meet MU2 measures - more about this at our next meeting from Steve Spieker (GLHC Solution Specialist) AND in the [Weekly Referral Network Update](#) and the [GLHC Newsletter](#)

3. Flint Investment

- Flint IC - Katrina Khouri - (810) 252-4475, kkhouri@gl-hc.org

4. GLHC Support Follow Up Commitment

- GLHC Support has taken over follow-up for GLHC users - they are reaching out when the practice platforms aren't communicating with our main hub. Support engages much more rapidly and frequently than the Implementation Consultants could in the past. So even if you haven't noticed yet, they will call you!



BUSINESS UPDATES



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1. GLHC Blackout Dates

- No PROD or CERT deployments on the following dates: 11/21 - 11/25 and 12/21 - 1/2/2017.
- Unless otherwise specified above, for the weeks of 11/21, 12/19, and 12/26, all Integration Analysis, QA and Cert work will continue to the extent that resources are available.
- Normal operations and scheduling will resume on Tuesday, January 3rd.
- Operational support of all client production environments will be follow normal procedures and is not impacted by this blackout.

2. Website Highlights - RESOURCES

- Provider Update Request - <http://gl-hc.org/provider-update-request-form/>
- Application User Guides - <http://gl-hc.org/users-guides-2/>
- Glossary - <http://gl-hc.org/about/glossary/> & FAQs - <http://gl-hc.org/frequently-asked-questions/>

3. 2016 Summit Series: Flint

- November 17 @ Holiday Inn Gateway Center
- Registration: www.gl-hc.org/whats-happening/events



GETTING IN TOUCH WITH GLHC



- Command Center new user access or password resets
 1. Administrative user at the office
 2. GLHC Support at support@gl-hc.org or 844-454-2443 (opt 2)
- VIPR user access or account lockout
 - GLHC Support at support@gl-hc.org or 844-454-2443 (opt 2)
- General Request → info@gl-hc.org
- Contact local GLHC Implementation Consultant
 - New and existing clients
 - Demonstrations, trainings, work flow and process issues, or questions about using any GLHC application



IMPLEMENTATION CONSULTANTS



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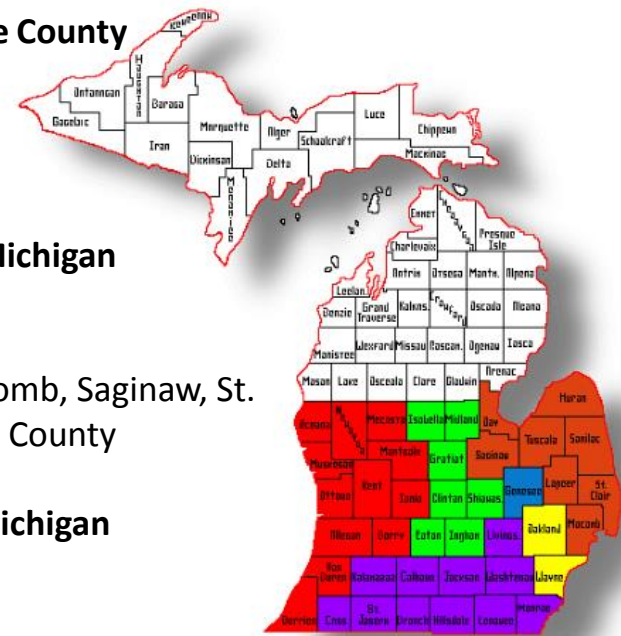
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THANK YOU!



- Feedback! - <https://www.surveymonkey.com/r/VirtualUpdateMtgSept2016>
- Next Meeting - November 9, 2016 @ 1:30 pm
 - Skip December & January
- Connect with GLHC on Facebook, Twitter, and LinkedIn
- GLHC Newsletter - The Interface
 - Sign up www.gl-hc.org/whats-happening/glhc-newsletters

