



Patient Centered Medical Home Domains

<i>PCMH/N Initiative</i>	<i>Reference Number*</i>	<i>GLHC Solutions & Services</i>
1.0 Patient – Provider Partnership	1.9	Referral Network, Virtual Integrated Patient Record (VIPR) language added to HIPAA statement
2.0 Patient Registry	2.2	Virtual Integrated Patient Record (VIPR)
3.0 Performance Reporting	3.8, 3.9	Analytics and Reporting
4.0 Individual Care Management	4.11, 4.16, 4.17, 4.19	Virtual Integrated Patient Record (VIPR)
5.0 Extended Access	5.1, 5.3, 5.3, 5.5	ADT, Virtual Integrated Patient Record (VIPR)
6.0 Test Tracking and Follow-up	6.1	Results Delivery, Virtual Integrated Patient Record (VIPR)
9.0 Preventive Services		
10.0 Linkage to Community Services	10.1, 10.6, 10.7	Referral Network
11.0 Self-Management Support		
12.0 Patient Web Portal		
13.0 Coordination of Care	13.1, 13.2, 13.3, 13.11, 13.12	Referral Network, Results Delivery, ADT, Direct, Virtual Integrated Patient Record (VIPR)
14.0 Specialist Referral Process	14.1, 14.2, 14.3, 14.6, 14.8, 14.11	Referral Network, Direct

*A standard referenced in the Blue Cross Blue Shield Patient-Centered Medical Home and Patient-Centered Medical Home-Neighbor Domains of Function Interpretive Guidelines 2015-2016.

Please contact your [GLHC Implementation Consultant](#) for more information about GLHC Solutions & Services. This information is brief and is not official PCMH communication. Information is accurate as of 05/01/2017.